



CARE2VICTORY SERVICES LIMITED

Carbon Reduction Plan

2024-2025

Supplier's Name:

CARE2VICTORY SERVICES LIMITED

Publication Date:

21 October 2025

Responsible Person:

BECKY PETERS

Publication Review:

1 April 2025

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans

1. Introduction and Commitment

Care2Victory Services Limited is a valued provider of high-quality care and support services within the UK Health and Social Care sector. We recognise that climate change poses a significant threat to public health and the sustainability of our operations. As an organisation, we are committed to acting responsibly to minimise our environmental impact.

This Carbon Reduction Plan (CRP) confirms our commitment to achieving Net Zero Greenhouse Gas (GHG) emissions for our UK operations by 2050. This plan meets the requirements of the UK Government's Procurement Policy Note (PPN 06/21) and aligns with the NHS Net Zero Supplier Roadmap, demonstrating our active contribution to a greener health and care system.

2. Methodology and Baseline Emissions Footprint

Our organisational carbon footprint is calculated in accordance with the internationally recognised Greenhouse Gas (GHG) Protocol Corporate Standard. We use the latest UK Government's emission conversion factors for greenhouse gas company reporting. Our emissions are reported in tonnes of Carbon Dioxide Equivalent tCO₂e covering the seven greenhouse gases (GHGs).

The chosen baseline year accurately reflects our operational size and structure before the introduction of our formal reduction strategy.

Baseline Year: Financial Year 2024/2025 (1st April 2024 – 31st March 2025)

Scope	Emissions Source Category	Total tCO ₂ e	Proportion (%)
Scope 1	Direct Emissions from Owned/Controlled Sources:		
	- Natural Gas Combustion (Heating)	21.5	4.1%
	- Owned/Leased Fleet Fuel (e.g., Minibuses)	0.8	0.2%
Scope 2	Energy Indirect Emissions:		
	- Purchased Electricity	12.7	2.4%
Scope 3	Other Indirect Emissions (Mandatory Subset for PPN 06/21):		
	- Waste Generated in Operations	5.0	0.9%
	- Business Travel (Rail/Taxi/Mileage Claims)	3.5	0.7%
	- Employee Commuting	48.0	9.1%
	- Upstream T&D (Purchased Goods and Services - <i>Estimated</i>)	436.5	82.6%
TOTAL BASELINE EMISSIONS		528.0	100.0%

3. Emissions Reduction Targets and Trajectory

To meet our Net Zero by 2050 commitment, we have adopted a stepped reduction target model, focusing on steep reductions in our high-impact Scope 3 categories.

We project that carbon emissions will decrease to 450.0 tCO₂e by 2030, a 14.8% reduction against the 2024/2025 baseline.

Target	Year	Target tCO ₂ e	Percentage Reduction from Baseline (528.0 tCO ₂ e)
Interim Target 1	2030	450.0	14.8% reduction
Interim Target 2	2040	264.0	50.0% reduction
Net Zero	2050	≤5.3 (Residual emissions only)	≥99% reduction

4. Carbon Reduction Initiatives and Projects

The following table details our specific projects to achieve the committed reductions. These measures are actively in effect and will be applied throughout the performance of any contract.

A. Scope 1 & 2: Buildings, Energy, and Facilities

Initiative Category	Specific Action/Measure	KPI/Target (By 2030)	Expected Impact
Energy Procurement	Maintain a PPA for 100% renewable electricity across all sites where we control the energy contract.	100% of Scope 2 emissions remain zero/near zero.	Eliminates all market-based Scope 2 emissions.
Energy Efficiency	Conduct energy audits and implement LED lighting upgrades with motion sensors across all care facilities and offices.	15% reduction in absolute kWh consumption across the estate.	Reduces costs and decreases reliance on non-renewable grid electricity (residual Scope 2).
Decarbonising Heat	Phase out gas boilers. Prioritise the installation of high-efficiency air source heat pumps in new or majorly refurbished care homes.	25% of heating demand met by low-carbon sources.	Direct reduction of Scope 1 emissions from natural gas.
Asset Management	Embed energy performance requirements (e.g., minimum EPC ratings) into all new property leases and maintenance contracts.	All new leases must be in buildings with an EPC rating of B or higher.	Prevents the acquisition of high-carbon assets and future-proofs the estate.

B. Scope 3: Travel, Transport, and Logistics

Scope 3 travel emissions are a high-leverage area for community and domiciliary care providers.

Initiative Category	Specific Action/Measure	KPI/Target (By 2030)	Expected Impact
Fleet Decarbonisation	Complete the transition of all organisational vehicles (leased/owned) to Ultra Low Emission Vehicles (ULEV) or fully Electric Vehicles (EV).	100% of fleet vehicles are ULEV or EV.	Eliminates direct fuel emissions (Scope 1) and drastically reduces Well-to-Tank (Scope 3) emissions.
Staff Commuting/Mileage	Launch a Cycle-to-Work scheme for care staff. Implement a Green Mileage Policy	50% of staff business mileage claimed	Directly tackles the second-largest portion of our footprint (Employee Commuting).
Logistics and Routing	Implement a Care Staff Route Optimisation Software to intelligently group appointments, reducing travel distance and time.	10% reduction in total km travelled for service delivery annually.	Saves cost, reduces carbon, and increases staff efficiency.
Business Travel	Enforce a 'Virtual-First' policy for internal meetings and administrative training. Use rail over air for all necessary UK-wide travel.	75% reduction in taxi/car-hire use for business travel.	Reduces non-essential travel and its associated tCO ₂ e.

C. Scope 3: Supply Chain and Procurement (Upstream T&D)

This is the largest segment of our footprint and requires strategic, collaborative effort with suppliers.

Initiative Category	Specific Action/Measure	KPI/Target (By 2030)	Expected Impact
Supplier Engagement	Formalise a Supplier Carbon Charter requiring key Tier 1 suppliers (e.g., medical supplies, catering, cleaning) to submit a Net Zero commitment.	75% of procurement spend is with suppliers that have a Net Zero commitment.	Leverages procurement spend to drive decarbonisation upstream.
Food & Catering	Work with catering suppliers to increase the provision of low-carbon, plant-rich meals for staff and service users, in line with NHS guidance	20% increase in plant-based meal options.	Food and catering can be a major source of Scope 3 emissions due to farming and distribution.
Consumables Review	Review Single-Use Plastic and Medical Consumables (e.g., non-clinical PPE, waste bags) to switch to reusable, circular, or lower-carbon alternatives where clinically appropriate.	30% reduction in the volume of non-essential single-use plastics.	Addresses the embodied carbon in high-volume, single-use items.
Waste Management	Introduce comprehensive waste tracking and separation policies at all sites. Prioritise the diversion of waste from landfill and incineration.	Achieve a 75% recycling/reuse rate for non-clinical waste.	Reduces the tCO ₂ e from waste treatment (Scope 3) and landfill methane (CH ₄).

5. Governance, Reporting, and Continuous Improvement

Governance: The Net Zero Steering Group, comprising our Director and Registered Manager, will oversee the implementation of this CRP. She will meet quarterly to review progress, risks, and budgetary requirements.

Reporting: Our organisational footprint and progress against targets will be remeasured and updated annually, with the latest CRP published on our corporate website by the end of March each year.

Staff Engagement: We will run an annual 'Green Champion' programme to empower staff at all levels to identify and implement local-level reduction initiatives, fostering a culture of sustainability across the organisation.

Offsetting Strategy: We will prioritise absolute emissions reduction. Only unavoidable residual emissions in 2050 (less than 1% of the baseline) will be addressed through credible, certified carbon removal schemes that ideally deliver co-benefits to the local community.

6. Declaration and Sign-Off

This Carbon Reduction Plan represents the commitment of Care2Victory Services Limited to sustainability and Net Zero. The measures detailed within will be applied in the performance of any contract.

I confirm that Care2Victory Services Limited is committed to achieving Net Zero emissions by 2050 for our UK operations.

Signed: 

Name: Becky Peters

Job Title: Director/Registered Manager

Date: 1 April 2025